

Date: 28.06.2024

EDDI Ltd.  
2 Gara street, Dreilini,  
Stopini parish, Ropazi district,  
LV-2130, Latvia

## RECOMMENDATION LETTER

### To Whom It May Concern,

We are pleased to write this recommendation letter for **EDDI Ltd.**, a company that has been providing a full range of IT services to **Optimera Latvia** (a part of the Saint-Gobain group) since 2013.

Since our collaboration began, EDDI Ltd. has been a crucial partner in supporting our expansion and technological needs. Initially supporting one construction materials supermarket, EDDI's expertise has helped us grow to three supermarkets in Riga, Latvia. In 2021, EDDI also began providing IT support for another Saint-Gobain group company located in Riga.

We thank EDDI for:

- **Services Provided:** Application management, IT management, IT risk management, support and operations (network and server infrastructure, PCs), cabling, 3<sup>rd</sup> party management.
- **Key Achievements:** IT management, including 3<sup>rd</sup> party management on ERP system upgrade, implementing an e-commerce platform, opening two additional construction material supermarkets.
- **Customer Feedback:** "partnership", "adapts to customer needs", "business understanding", "above and beyond standard IT services"
- **Unique Value Proposition:** EDDI Ltd. excels in managing the full spectrum of IT needs, adhering to corporate standards, and providing cost-effective, tailored solutions.
- **Challenges Overcome:** Consistently managed complex challenges, ensuring seamless operations during our expansion and innovation projects.

Būvniecības ABC - merchant of construction products with 31 years of experience in the Latvian market and 359 years of experience in the international market as a part of the Saint-Gobain group. Saint-Gobain is the largest distributor of construction materials in Europe with 4100 stores in 24 countries. In Būvniecības ABC stores, you will find high-quality goods for all tastes and any level of purchasing power. Būvniecības ABC mainly cooperates and supplies goods for construction companies and is also able to provide an advantageous and competitive price for private customers.

Saint-Gobain designs, manufactures and distributes materials and services for the construction and industrial markets. Its integrated solutions for the renovation of public and private buildings, light construction and the decarbonization of construction and industry are developed through a continuous innovation process and provide sustainability and performance.

The Group's commitment is guided by its purpose, "**MAKING THE WORLD A BETTER HOME**".

Ainārs Kursītis

CEO  
Optimera Latvia, LTD

