

Date: June 28, 2024
EDDI Ltd.
2 Gara street, Dreilini,
Stopini parish, Ropazi district,
LV-2130, Latvia

RECOMMENDATION LETTER TO WHOM IT WILL CONCERN

Renta Pumps Group started cooperation with Eddi Ltd in the year 2019. EDDI provided IT infrastructure management and support services in Renta pumps Latvia branch. Afterwards these services were expanded in Lithuania, Estonia and Poland. In the year 2022 Uprent company was acquired by Renta Group and Eddi took responsibility for IT infrastructure transition tasks.

We thank EDDI for:

- **Services Provided:** IT management, IT support and operations, maintenance of end-user equipment (PCs and related equipment), networking, video surveillance system support, server infrastructure, support for IT infrastructure integration
- **Key Outcomes/Achievements:** Smooth takeover of IT operations in Lithuania and Estonia within three days in total, secured home-based employee PCs during COVID-19, facilitated smooth transition during acquisition by Renta Group Oy.
- **Customer Feedback (Quotes):** "Quick", "Flexible, adapts company's business needs".
- **Unique Value Proposition:** Quick response times, flexibility to adapt to business needs, ability to handle corporate IT requests without impacting local operations.
- **Challenges Overcome:** Managed the complexities of a multi-country IT environment, ensured seamless IT operations during a company acquisition.

Renta pumps is the leading pump and pumping system rental provider in Eastern Europe with branches in Latvia, Lithuania, Estonia, Poland and Finland. Our key products are pumps and pumping systems, which are complemented with trench shoring systems and power generators.

Renta pumps business philosophy is to serve customers with the most effective products which allow them to get the job done in the shortest time and with lowest energy costs.

Competent specialists and modern equipment make Renta pumps a reliable partner in any pumping project.

Renta pump's goal is to become the leading service provider in its industry in Eastern and Northern Europe by expanding the range of offered services, increasing the amount of rental offices and to continually improve qualitative and quantitative performance indicators.

Elvis Elsons
Head of Purchases and Logistics department / ESG Project Leader
Renta Pumps SIA / Renta Pumps Group SIA



renta
PUMPS

Renta Pumps, SIA
Reg. No. 40103628470
Address Granita street 26, Rumbula,
LV-1057, Latvia

Bank: Nordea Bank Abp
FI3918133000005818
E-mail info@rentapumps.lv
www.rentapumps.lv